



Aditya Prakash Jalan Teachers Training College

Vill- Kudlum, PO- Balalong, PS- Nagri, Ranchi-834004

(Run by Vidya Vikas Samiti, Jharkhand)

Grievance Redressal Cell

The institution has a grievance Redressal cell. It looks into general and academic complaints of the staff and students. It promptly tries to offer solutions for their Redressal in periodical meetings of the committee. The staff and students are notified to put their complaints about administration, accounts, finance, library, academics and hostels etc. in the suggestion/complaint boxes located in the main building, library, gents and ladies hostels. If the grievances are not within the purview of the committee, then the issues are brought to the notice of the authorities.

Objectives

- To create a platform where staff and students can raise their problems about academic and non-academic matters.
- To receive suggestions from the staff and students for improvement.
- To ensure effective solution to the staff and students to redress their problems.

Functions

- The cases are attended promptly on the receipt of return grievances from staff and students.
- The cell reviews all cases and acts accordingly as per the policy.
- The cell submits report to the authority regarding the cases attended

Committee for Student Grievance Redressal Cell

Sl.No.	Name of the Faculty	Position
1	Dr. Ramkesh Pandey	Chairperson/Principal
2	Ms. Sangeeta Tirkey	Coordinator
3	Dr. Harish Kumar Pandey	Co-Coordinator
4	Shubha Sharma	Member
5	Ramawati Kumari	Member

Committee for Staff Grievance Redressal Cell

Sl.No.	Name of the Faculty	Position
1	Dr. Ramkesh Pandey	Chairperson/Principal
2	Ms. Sangeeta Tirkey	Coordinator
3	Dr. Harish Kumar Pandey	Co-Coordinator
4	Shubha Sharma	Member
5	Ramawati Kumari	Member

[Download Sample Application Form](#)